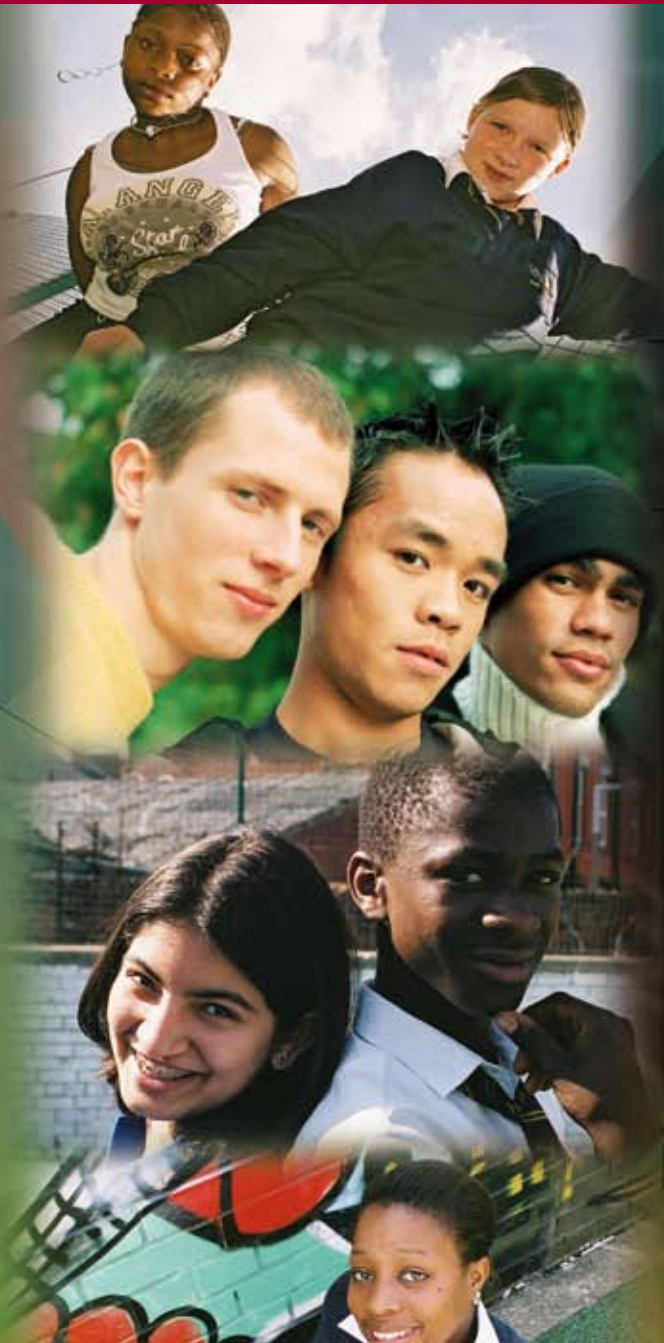


Getting it right for young people



This leaflet gives details on how The National Youth Agency can help and who to contact for:

- Keeping up-to-date with developments in policy and practice.
- Developing specific areas of work.
- Building capacity across services.

The companion leaflet *The National Youth Agency and Aiming High for Young People* sets out our approach, The NYA response to the ten year strategy and how we can help you in each of the three main themes: empowerment, access and quality. For a copy of this please e-mail Priya Patel on priyap@nya.org.uk or visit www.nya.org.uk

Keeping up-to-date with developments in policy and practice:

Electronic newsletters

- *e-YPU (Youth Policy Update)* – for policy makers.
- *Research quarterly* – keeps subscribers up to date with research publications relevant to their work with young people.
- *Health News Summary* – a fortnightly briefing on health and work with young people.
- *Ruckus* magazine – by, with and for young people.
- *Youthinformation.com* – an online information toolkit for young people.
- *In The Know* – a policy update paper specifically aimed at young people.
- *e-youthaction* – monthly briefing on youth action and engagement.

Go to www.nya.org.uk to see these and to subscribe to them.

Publications – hard copy and web-based

- *The Edge* – briefing on youth policy issues for local authority elected members.
- *Spotlight* briefing papers on specific policy issues.
- Case study sets, for example on health and youth action and engagement.
- Reports and findings from The NYA research programme.
- *Youth and Policy* journal of academic research and discussion.
- Books on policy and on practice.

Go to www.nya.org.uk and for sales of publications contact sales@nya.org.uk or call the direct line 0116 242 7427.

Developing specific areas of work

Self assessment tools for national standards

Quality Mark for services for young people

The YSQM self-assessment framework has been designed as a management tool to support and encourage an organisation's development and improvement of their system for managing the performance and quality of their services. Achieving the National Award brings prestige to youth work organisations,

support for partnerships and funding bids and commissioning as well as celebrating achievement with young people, staff and partners. www.nya.org.uk/qualitymark.

Contact Susan Quinn, Development Officer, YSQM.

E-mail: susanq@nya.org.uk or call 0116 242 7420.

Participation and empowerment

Hear by Right participation standards framework enables organisations to map evidence of their current level of children and young people's participation and to create a plan for improvement. Children and young people can be fully involved in the process using the *Hear by Right Building Standards toolkit*.

Go to www.nya.org.uk/hearbyright

Act by Right is a skills workbook, developed with young people, that promotes the active involvement of children and young people in making change happen. The resource is accredited by ASDAN.

To order these two publications contact sales@nya.org.uk or call 0116 242 7427.

What's Changed is concerned with recording, measuring and reporting the results of children and young people's participation where a tangible change has taken place. It captures the story of children and young people's participation, drawing upon their own words and showcases and celebrates their achievements.

Go to www.nya.org.uk/whatschanged

Personal and social development

Getting Connected is a curriculum framework for social inclusion. Optional accreditation of learning is provided by OCR – Oxford Cambridge RSA Examinations Board. The framework is based on the principles of emotional intelligence and provides accredited learning outcomes for developing the social and emotional skills emphasised in *Aiming High for Young People*.

Contact Andrew Marsay, Getting Connected Development Officer.

E-mail: andrewm@nya.org.uk or call 0116 242 7411.

Healthy youth work

Good practice guidelines for healthy youth work – a self assessment toolkit looking at all areas of young people's health mapped against key areas including curriculum resources, building resources, partnerships and staff development (from March 2008).

Contact Richard McKie, Young People's Development Programme Coordinator.

E-mail: richardm@nya.org.uk or call 0116 242 7428.

Workforce development policy toolkit

A self assessment tool developed as a means of measuring and improving performance in relation to Workforce Development for a wide range of organisations that develop and deliver services to young people. The framework is broken down into three standards, and each of these standards is further broken down into six indicators.

Contact Diane Evans, Development Officer Workforce Development and ETS.

E-mail: dianee@nya.org.uk or call 07921 687670.

Getting it right for young people

Building capacity across services

The NYA provides advice, expertise and training for:

- Local authorities, police authorities, Youth Offending Services and Crime and Disorder Reduction Partnerships in developing approaches to reducing **crime and disorder** and in involving young people in deciding their strategic and operational priorities.

Contact Pete Loewenstein, Senior Development Officer Achievement and Justice.

E-mail: peterl@nya.org.uk or call 0116 242 7413.

- Staff and (PCT) partners in all aspects of young people's **health**, including sexual health, lifestyle, substance use, mental health and emotional wellbeing.

Contact Richard McKie, as above.

- National, regional and local organisations in the statutory and voluntary sectors on standards, skills and change for the **participation** of children and young people.

Contact Bill Badham, Acting Team Manager Participation.

E-mail: billb@nya.org.uk or call 0116 242 7409.

- Organisations coordinating or delivering **volunteering** opportunities for young people

Contact Dave Philips, Senior Development Officer Youth Action.

E-mail: davep@nya.org.uk or call 0116 242 7407.

- Local authorities and third sector organisations in implementing programmes on young people's **personal and social development** in part through use of accreditation and awards.

Contact Pete Loewenstein, as above.

- National and local organisations across the youth sector who are working with young adults (16 to 25) to provide more effective policies and provision to support **learning and social development.**

Contact Bethia McNeil, Senior Development Officer Young Adults Learning Partnership (YALP). E-mail: bethiam@nya.org.uk or call 0116 242 7415.

Website: www.niace.org.uk/yalp

Consultancy offer

The NYA offers consultancy on organisation development and building participation as well as on our specialist areas of work.

The NYA can help to shape and develop services through organisation development. The NYA consultants know about interventions that engage young people in improving their lives and know how to shape organisations to create the conditions for effective work with young people. They are experienced managers, facilitators, trainers and practitioners, who are able to engage young people alongside adults in the work they undertake. Examples include to:

- Create an organisational culture in which staff engage with the need for change and innovate to deliver outcomes with and for young people. Delivered through whole service events and conferences.
- Build management and practitioner capacity. Delivered through individual and team coaching and team and service development days.
- Work with local authorities and third sector organisations to enhance the influence of young people on local health services provision.

Contact Simon Hargrave, Business Manager.

E-mail: simonh@nya.org.uk or call 0116 242 7387.